

Quality, Food Safety and Environmental Policy

We offer our customers a world class contract powder processing service. In comparison to our customers we are small but our strength is in our skills and capabilities.

'We' and 'us' are the two most important words in bringing about quality, food safety and environmental improvements.

Product safety & quality is the responsibility of everyone in the organization and it is the role of the board to provide adequate resources to implement this policy.

We are committed to complying with and where possible exceeding relevant legislative requirements and voluntary initiatives in all aspects of our business.

In order to survive we are obliged to demonstrate to our customers our determination to continually improve the services we offer.

The quality of our workmanship and the standard of our process rooms set us apart from our competitors and ensure our survival.

Our ability to design processes to handle customer's products in the most productive way, is critical to us winning new business.

We cannot succeed without recruiting to the highest quality, as well as training and motivating all employees to do even better than they would expect.

Through careful listening to the feedback from our customers and giving leadership in the selection of new business opportunities, we have the chance to grow in what is otherwise a shrinking market.

By being open with our employees we can work together to make the changes needed to meet the challenges of tomorrow.

Any employee showing concern over safety, quality or environmental issues is actively encouraged to report these issues to management.

Whilst the impact we have on the environment is low, taking care of the environment, preventing pollution and the protection of our customers' good reputations ensures we gain repeat business.

Flexibility is synonymous with service, and it is achieved by continually refocusing our targets and objectives.

It is imperative that we impress our prospective customers who, after all, nearly always turn out to become our competitors for their business.



Peter Colyer
Managing Director

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